

**CONNECTICUT DEPARTMENT OF CORRECTION
JOB OPPORTUNITY**

Information Technology Analyst 2

Please follow the specific application filing instructions at the bottom of this page!

Open To: Candidates on the current Exam List or Lateral Transfers
Location: Central Office (24 Wolcott Hill Rd. Wethersfield, CT. 06109)
Hours: 1st Shift, Monday - Friday
Salary: \$74,945-94,975
Closing: November 11, 2015

Minimum Qualifications:

Considerable knowledge of IT equipment and diagnostic tools; considerable knowledge of principles and techniques of systems analysis, design, development and programming; considerable knowledge of principles of information systems; considerable knowledge of principles and theories of business and planning functions; considerable knowledge of programming languages; considerable knowledge of capabilities of computer technology; knowledge of methods and procedures used to conduct detailed analysis and design of computer systems; knowledge of principles and techniques of software generation and programming; knowledge of practices and issues of systems' security and disaster recovery; knowledge of computer operating systems; knowledge of project management principles and techniques; knowledge of principles and techniques of business information systems re-engineering; considerable technical problem solving skills; considerable logic and analytical skills; considerable oral and written communication skills; considerable problem solving skills; interpersonal skills; project coordination skills; considerable ability to analyze troubleshoot and resolve data communication problems; considerable ability to write, test, and debug computer programs; considerable ability to use programming development tools; considerable ability to prepare manuals, reports, documentation and other written materials; considerable ability to identify, analyze and resolve complex business and technical problems; ability to analyze and debug complex software programs.

Eligibility Requirement:

Candidates must have applied for and passed the Information Technology Analyst 2 exam and be on the current certification list promulgated by the Department of Administrative Services. State employees currently holding the above title or those who have previously attained permanent status in the class may apply for a lateral transfer.

Example of Duties:

Provides system administration support for server environment. Build, configure, and troubleshoot new and existing server/clients on both new and existing systems, physical and virtual. Recommends and creates action plans for network system development and /or integration. Provides second or third level support for network connectivity or related server issues for the user community. Coordinate the installation and maintenance of network and server components. Analyzes server/network activity. Manages, maintains and contributes to server system documentation. Develops back-up procedures for LAN servers, analyzes the recovery and reliability capability of system and network services and makes recommendations for improvement; Recommends hardware and software purchases. Participates in projects which call for troubleshooting, installing, implementing, administering and maintaining network systems and server. Assigns file access controls and other security attributes. Provides and maintains documentation and manuals necessary at operation level. Develops and implement's network security procedures.

Preferred Experience:

Experience in a large network environment. In depth knowledge of Microsoft Operating System, configuring and managing server platforms including SQL server 2008/2012. Experience with configuring and administration of Microsoft Active Directory, eDirectory, OpenLDAP, etc. Experience with VMWare and ESXi, vSphere 5.x. Experience configuring and installing servers, OS, applications and network equipment; this includes the physical and virtual installation. Knowledge of storage technology and storage management. Knowledge of data backup of servers to tape and other devices, Veeam and ARCserve a plus. Considerable knowledge of server equipment, IT components and diagnostic tools; knowledge of principles and techniques of systems analysis, design and development; knowledge of practices and issues of systems' security and disaster recovery. Preferred knowledge of Cisco equipment and networking fundamentals, WAN technologies, basic security and wireless concepts, routing and switching fundamentals and configuring simple networks. Strong attention to details and technical problem solving skills; ability to write, test, and debug computer programs; significant ability to prepare manuals, reports, documentation and other written materials. Ability to manage multiple projects, activities and tasks simultaneously. Proven ability to work independently with minimal supervision. Experience in critical production environments where systems must be kept up and running. Linux experience a plus.

Note:

The filling of this position will be in accordance with reemployment, SEBAC, transfer, promotion and merit employment rules. State employees should be aware that your performance appraisals, attendance records and discipline records will be reviewed to ensure that you meet DOC Administrative Directive 2.3.

Travel is required to perform information technology activities in correctional facilities across the state.

Application Instructions:

Qualified candidates who meet the above requirements need to submit a cover letter, your last two (2) Performance Evaluations, an application for Employment (Form CT-HR-12) which is available at http://www.das.state.ct.us/HR/Forms/CT-HR-12_Application.pdf and a State of Connecticut Addendum-Criminal Conviction (Form CT-HR-13) which is available at http://das.ct.gov/HR/Forms/CT-HR-12A_Addendum.pdf Please submit all application materials to:

Greg Bollaro, Human Resources Specialist
Department of Correction Recruitment Office
Gregory.Bollaro@ct.gov

The State of Connecticut is an equal opportunity/affirmative action employer and strongly encourages the applications of women, minorities, and persons with disabilities.

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